

Accessible communication resources

The Plain Writing Act of 2010 and Section 508 require that federal communication be accessible and easy to understand. Below is a list of online resources for more information about clear communication, plus sites with tips, techniques and trainings.

The Plain Language Action and Information Network (Plain)

A group of federal employees helping government agencies meet Plain Writing requirements. Web site explains the Plain Writing Act, its requirements, and offers tools and guidelines. plainlanguage.gov

Section 508

Explains accessibility requirements for federal electronic and information technology. access-board.gov

Center for Plain Language

Educates government and businesses about plain language. Sponsors annual ClearMark Awards for best plain language practices and WonderMark Awards for complex, confusing or just plain bad writing. centerforplainlanguage.org

Plain Language Association International

Volunteer group working to bring together plain language supporters and practitioners from around the world. plainlanguagenetwork.org

How people read on the web: The eyetracking evidence

Nelson Norman Group nngroup.com/reports/how-people-read

Guide to creating clear health information and accessible web sites

Office of Disease Prevention and Health Promotion (ODPHP) health.gov/healthliteracyonline

Everyday Words for Public Health Communication

Centers for Disease Control and Prevention cdc.gov/everydaywordsforpublichealthcommunication



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